

Sound Roots – Terms & Conditions for Schools

(Consolidated September 2025)

Introduction

These Terms & Conditions supersede all prior documents. By agreeing to receive lessons with Sound Roots, you accept the following terms.

1. Engagement of Services

- 1.1 Sound Roots will provide a qualified, vetted tutor to deliver music lessons at your school.
 - 1.2 The school will provide a suitable and safe environment for lessons.
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2. Lesson Scheduling & Attendance

- 2.1 Lesson times and the number of lessons will be agreed between Sound Roots and the school in advance.
 - 2.2 If a lesson must be cancelled or rescheduled, the school must notify Sound Roots with at least 48 hours' notice. Cancellations made with less than 48 hours' notice may still be charged.
 - 2.3 If the tutor is unavailable, Sound Roots will provide a replacement tutor or reschedule the lesson at no extra cost.
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3. Lesson Commitment & Notice

- 3.1 Agreements may be ended by either party with **1 full academic term's written notice**.
 - 3.2 This notice period applies equally to schools and tutors to ensure fairness.
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4. Fees & Payment

- 4.1 Fees will be agreed in writing before lessons commence.
- 4.2 Invoices are sent monthly and payable within 14 days. Late payments may incur charges.
- 4.3 All placements arranged through Sound Roots include administrative support covering invoicing, safeguarding, scheduling, and liaison.
- 4.4 Fees will be reviewed periodically.

5. Safeguarding & Supervision

- 5.1 Sound Roots tutors hold enhanced DBS checks and follow safeguarding procedures.
- 5.2 The school is responsible for pupil safety and behaviour during lessons. Pupils needing extra support must be accompanied by staff.

6. Confidentiality & Data

- 6.1 Both parties agree to keep shared information confidential.
- 6.2 Sound Roots handles data in compliance with GDPR.

7. Non-Compete

- 7.1 During engagement and for 12 months afterwards, schools must not directly engage Sound Roots tutors without written consent.
- 7.2 Breach of this clause may result in legal action.

8. Liability

- 8.1 Sound Roots is not liable for injury, loss, or damage except where caused by negligence.

9. Force Majeure

- 9.1 Sound Roots is not responsible for failure to provide services due to events beyond reasonable control (e.g. strikes, public health emergencies).

10. Governing Law

- 10.1 These Terms are governed by the laws of the school's location. Disputes will be resolved under the jurisdiction of local courts.

11. Policy Updates

Sound Roots may review and update these Terms periodically. Schools will be notified in writing of any changes. Continued delivery of lessons under these Terms constitutes acceptance of the updated version.

13. Acceptance

By agreeing to deliver lessons for Sound Roots, you acknowledge and accept these consolidated Terms and Conditions.